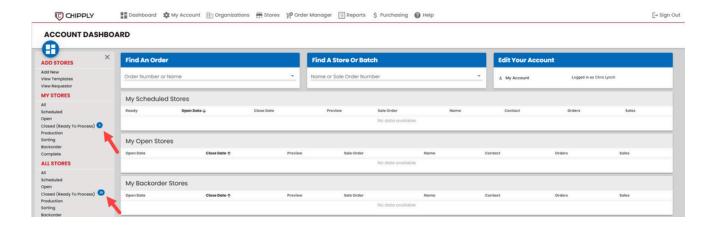


The following document will walk you through the basics of closing a store/catalog batch on the Chipply platfrom.

### **TO A CLOSE STORE**

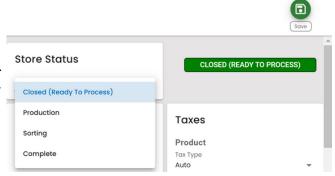
Make sure you're logged into Chipply. Under **My/All Stores** click on the **Closed (Ready To Process)** section. When a store closes or when you have a new catalog batch to produce, it will always fall under **Closed (Ready To Process)**.



Once you find your store/batch that you are looking to process, click into and navigate to the **Settings** page of your store.

## **SETTINGS**

The first thing you will want to do is update the store/batch status of your store. When you update the batch status, it will fall under that section under My/All Stores on your dashboard. Since you are just starting to process your store, we suggest moving it to Production first. Then you can go back and update it to Sorting and then Complete when your store/batch has reached those respective areas.

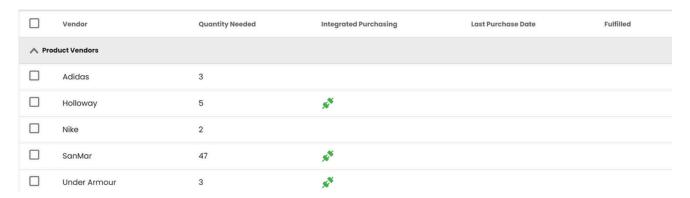


There are a lot of reports and information that you can pull from Chipply once you start to process your online stores. To access all the information you need, to start producing your store, go to **Purchasing**, then to **Work Orders**, and finally to **Sorting Lists/Packing Slips** on the left-hand menu.

### **PURCHASING**

On the left-hand menu, click on Purchasing.

Chipply's purchasing feature allows you to effortlessly integrate your own B2B accounts with compatible vendors and place orders for products seamlessly within the platform.



The first section will show you all the vendors associated with orders placed through your store.



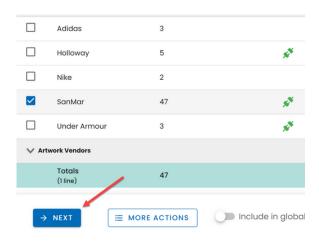
You can order digitally from any vendor with this icon next to it.



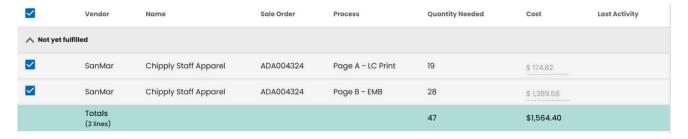
This is the list of current vendors you can order from digitally. You can also use the same process to order STAHLS' UltraColor MAX™.

If you are not set up with Chipply's Purchasing Intergration, reach out to the team and we will work with you on getting you integrated with all the vendors.

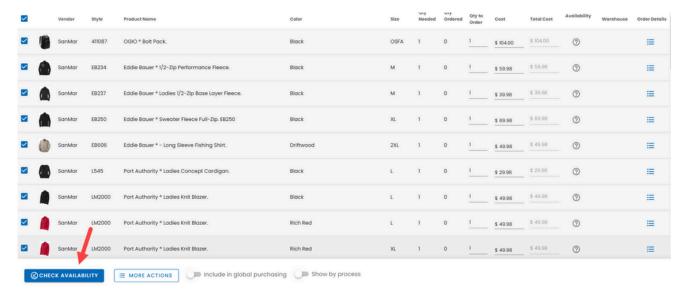
## **TO PURCHASE PRODUCTS**



Select the vendor you want to work with and then click **NEXT**.



The next step will display the processes linked to the vendor you selected. You can choose to keep all processes checked to order all products at once, or select specific processes to order individually. After making your selection, click **NEXT** to proceed.



You will now see a list of products ordered from your store for the selected vendor. Simply click **CHECK AVAILABILITY,** and Chipply will communicate with the vendor to determine what is available and what is not. However, for SanMar, you will need to enter a PO before checking product availability.



If everything is available, you will see all green checkmarks next to the product.



Any product that is not available, will show a red error icon.



If products are out of stock, you can easily substitute them directly from this page. Simply select the out-of-stock products, click **More Actions**, and choose **Substitute**. This will automatically update the products on both the customer order and the work order.

Here's a breakdown of the additional options available under **More Actions:** 

**Mark as Purchased:** Marks items as already purchased, removing them from the digital order list.

**Mark as Pulled:** Marks items already on hand as pulled, ensuring they are not digitally ordered.

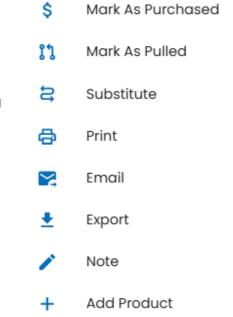
Print: Generates a printed document of the selected products.

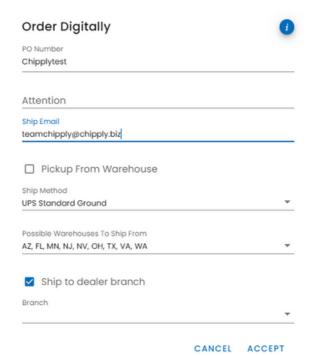
**Email:** Allows you to email customers regarding the selected product(s).

**Export:** Creates an Excel file of the selected product(s).

**Note:** Lets you add notes to the selected product(s).

Add Product: Enables you to add new products to the PO.





When you're ready to purchase, click **ORDER DIGITALLY** at the bottom of your screen. A pop-up will appear, allowing you to:

- Finalize your PO number
- Enter the shipping email address
- Select your preferred shipping method
- Specify the shipping destination

Once you are done, click **ACCEPT** and now your order has been placed. You will then be directed to a screen where you can print or email the PO.

# **WORK ORDERS**

On the left-hand menu, click on Work Orders.

The Work Orders are automatically created for you based on the process that you have within your store.

## **FULL STORE ACCONTING SUMMARY**

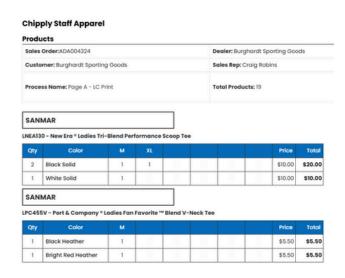
The first page will always be the full store accounting summary.

Totals	
Product Price	\$1,552.50
Process Price	\$0.00
Combined Price	\$1,552.50
Additional Size Charge	\$14.00
Options	\$0.00
Items Total	\$1,566.50
Fundraising	\$0.00
Sell Price	\$1,566.50
Shipping	\$0.00
Handling	\$0.00
Manual Adjustment	\$0.00
Subtotal	\$1,566.50
Тах	\$78.90
Total	\$1,645.40

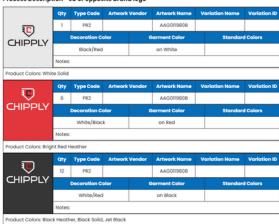
Manual Adjustment	\$0.00
Promo	\$0.00
E-certificate	\$1,394.29
PO	\$0.00
Credit Card	\$251.1
Fees	
Fundraising	\$0.00
Ecertificate Utilized	\$1,394.25
Organization Fees	\$1,394.29
Net Total	-\$1,394.29

## PROCESS BREAKDOWN

Each process will include a product breakdown, process components, and a detailed process description. Artwork will be organized by color variations, and product images will be provided. If you offer product options, these will be detailed and broken down by product.



#### Process Description - LC or opposite brand logo



#### Product Colors: Black Heather, Black Solid, Jet Black



#### **EXPORT**



To export the Work Orders to a .pdf, click on **Export** on the top right-hand menu. You can also export the Options or Product CSV to Excel. There are also two other exports you can utilize: Product XML and JSON. These could be helpful if you use an outside ERP system.



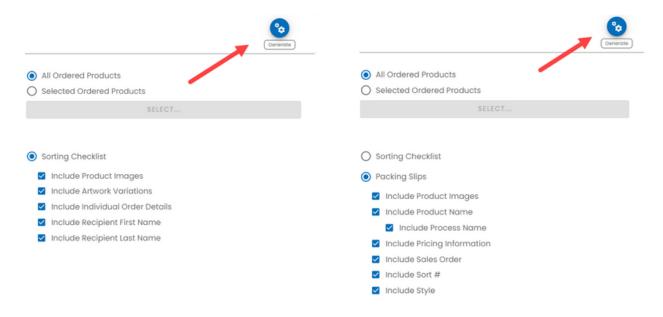




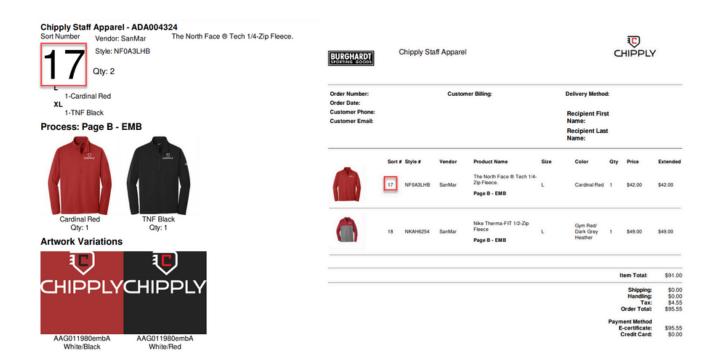
If you use any of these platforms, you can export work orders directly to them. Contact our team to get integrated.

## **SORTING LISTS / SORTING PACKING SLIPS**

In the left-hand menu, click Sorting Lists / Packing Slips. Here, you can download packing slips for each customer. To make it even easier to identify the products associated with each customer's order, we've introduced the streamlined Sorting List.



Start with downloading both the Sorting Checklist and Packing Slips.



The Sorting Checklist and Packing Slips are designed to work seamlessly together. The Sorting Checklist assigns a unique sort number to each product sold in your store. This same sort number is also included on the Packing Slips. To fulfill orders, simply sort the products using the checklist, grab a Packing Slip, and collect the corresponding items from the sorted piles. This streamlined process ensures efficient and accurate order fulfillment.

These are the main steps and tools we recommend for processing your online store. Additionally, there are many other reports and resources available for you to explore. Be sure to check out the various reports under the **REPORTS** section in your store or batch. If you have any questions or need assistance, don't hesitate to reach out to our team—we're here to help!